



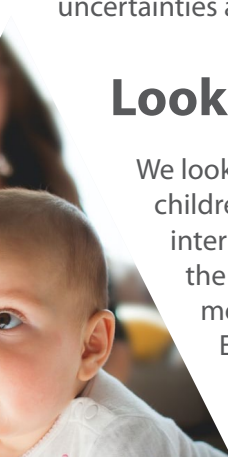
A Message from Kim Dolan, YWCA Executive Director

Everything changed. And our commitment to women and children didn't. The pandemic has shone a light on opposite ends of a continuum. We have seen increased gender-based violence with fewer options for women to find safety. We have seen a rise in food insecurity, racism, homelessness, and opioid poisonings. We have also seen our community come together in a shared commitment to care for those on the margins and strengthen our social safety nets.

YWCA Peterborough Haliburton is grateful to our loyal donors for their steadfast concern and generous support for the women and children we serve; for the remarkable women who volunteer on our Board of Directors whose leadership and expertise helped guide our team through uncharted territory; for the leadership of the Community Foundation of Greater Peterborough and United Way Peterborough & District in creating new opportunities as community needs increased and became more complex; for Peterborough Public Health and the Haliburton Kawartha District Health Unit's guidance in implementing new provincial protocols; for local media who kept the spotlight on the increased risk of violence; and finally, to our amazing staff who adapted to new ways of serving women despite the uncertainties at work, at home, and in our communities.

Looking Ahead...

We look forward to welcoming women with or without children into our updated meeting spaces; launching a new interim strategic plan to guide us through re-entry and the first phases of economic recovery; adding momentum to YWCA Canada and GATE's Feminist Economic Recovery Plan for Canada; and seeing you in person!



The Impact of Your Support in 2020/21

Safe Shelter & Housing

4,014

Safe Nights at Crossroads Shelter and Haliburton Emergency Rural SafeSpace (HERS) provided women and their children with the security of a private room, food, clothing, personal necessities, 24 hour support and observed COVID-19 Safety Protocols

100%

of women who contacted our Women's Centre were provided with support and options. We worked on a case by case basis to secure accommodations for women seeking shelter, including access to HERS (reduced occupancy due to COVID-19 Safety Protocols), local motels and based on risk assessment, referral to Crossroads Shelter

40

accessible, rent-geared-to-income units provide housing for women with and without children in our Centennial Crescent community

Personalized Support

7,254

support and crisis calls connected women with immediate support, referrals and systems navigation by phone or text

32%

increase in the number of women (352) who received Family Court Support (832 direct service hours)

670

women received transition support in Peterborough (558) and Haliburton County (112)

70

women in Haliburton County received specialized support from our Clinical Therapist to assist in healing from sexual violence and trauma

Advocacy & Education

125

children and youth participated in programs focused on building resiliency and developing healthy relationships

10

women who have experienced gender-based violence received a Hazel (3) or Long Term (7) Education Award providing financial support to pursue higher education

10x's

more women than men have fallen out of the labour force during the pandemic – one of many indicators of gender-inequity covered in RBC's 2021 IWD Panel with YWCA

3,800+

organizations and individuals, including our YWCA, endorsed a national statement as one of many actions calling for Basic Income

Food & Community

900+

vulnerable community members received free or affordable fresh produce every other week, thanks to the door-to-door delivery of Nourish Food Boxes during pandemic lock-down

1,949

community members participated in 142 online Nourish workshops related to cooking, eating, growing and advocating for good food

32

of 45 Nourish Community Gardens were able to reopen during the pandemic, thanks to the Nourish Team's extensive advocacy work

1,301

community members gained access to fresh produce, planted and grown by 595 local Nourish gardeners

Reflecting on our 2020/21 Goals

Nimble service delivery approaches:

- New practices in all four program sites ensured physical distancing, enhanced cleaning and disinfecting protocols, and frequent screening of our staff and women who sought shelter from violence.
- New equipment and secure online platforms ensured uninterrupted access for women seeking safety, support, and resources.

Innovative strategies for reaching women:

- Nourish helped form the new [Food Network Response to COVID-19 in Peterborough](#)
- A virtual scavenger hunt for families gave moms, youth and children an opportunity to explore their environments and stay connected with YWCA supports.

Meaningful philanthropic relationships:

- Empty Bowls at the Kawartha Potters Guild brought ticket holders into the studio and gift shop; and beautiful bowls were filled with take-out incentives provided by partnering local restaurants.
- The pivot from Walk a Mile in Her Shoes to our new Virtual Challenge was embraced by new and long term supporters.
- Corporate partners, major donors, foundations, community organizations, and individual supporters joined us in finding innovative solutions to the growing need for support.

Collaborative advocacy to support strong partnerships:

As a member of the national YWCA movement and the provincial Association of Interval and Transition Houses we supported actions to improve the safety and security of all women:

- Clare's Law, Bill 274, Intimate Partner Violence Disclosure Act
- Our commitment to Trans-Inclusive Feminism
- An action to appeal an Ontario Court of Appeal decision that makes voluntary intoxication a legitimate defense in sexual assault and violent crime cases.

Our 2020/21 Governance & Leadership Teams

Board Executive

Tina Thornton, President & Acting Treasurer
Wendy Hicks, Vice-President
Rachel Pott, Vice-President
Michelle Stewart, Treasurer & Director*
Kristen Larocque, Secretary
Olivia James, Member-at-Large

Board Directors

Reem Ali
Sylvia Davies
Laura Elliot
Krista Kermer
Krista Koekkoek
Darby Ness

Elaine Sackville
Dayna Taylor
Sarah Thompson
Kelly Zatorski

**mid-term appointment*

Directors Team

Kim Dolan, Executive Director
Amanda English, Director of Operations
Darlene Smith-Harrison, Director of Client Services

Our 2020/21 Financials

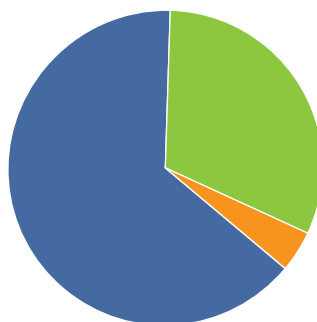
Revenue

\$4,837,906 100%

Government Funding
Philanthropy, Grants & Internal Transfers
Rental, Sales & Investments

\$3,112,166 64%
\$1,521,289 32%

\$204,451 4%



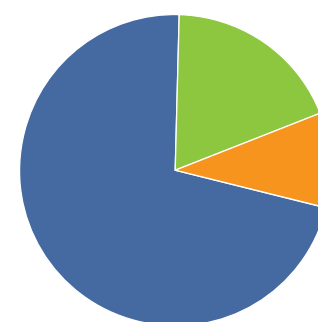
Expenses

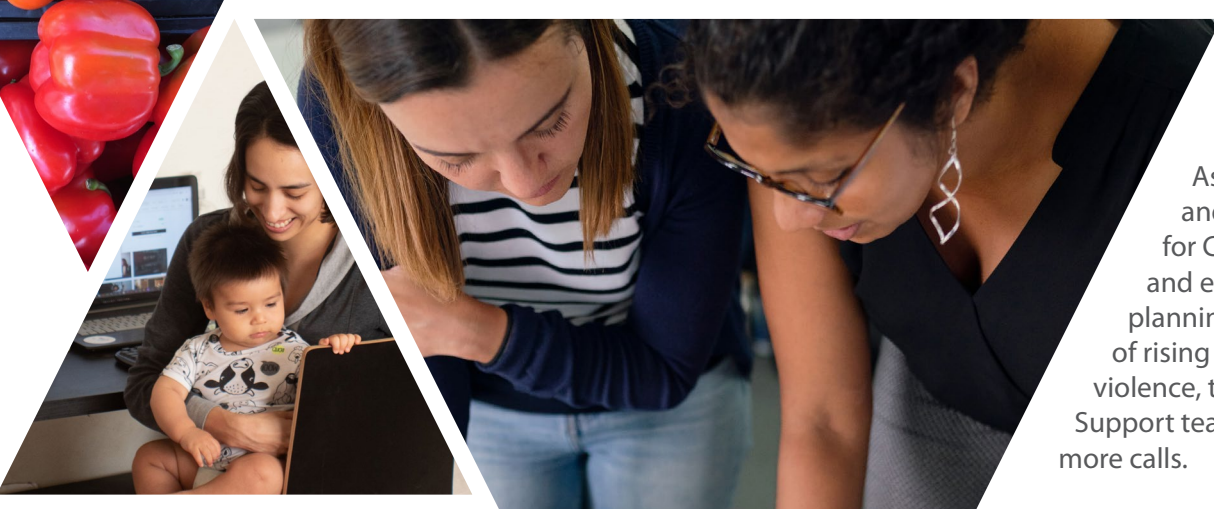
\$4,837,906 100%

Personnel & General Office
Programs, Services & Occupancy
Mortgage, Capital, Amortization & Events

\$3,459,789 71%
\$901,717 19%

\$476,400 10%





A Closer Look at the Numbers

As Crossroads Shelter and HERS prepared for COVID-19 protocols and enhanced safety planning in the face of rising gender-based violence, the Transition Support team responded to more calls.

More women called more frequently looking for information, resources and crisis support.

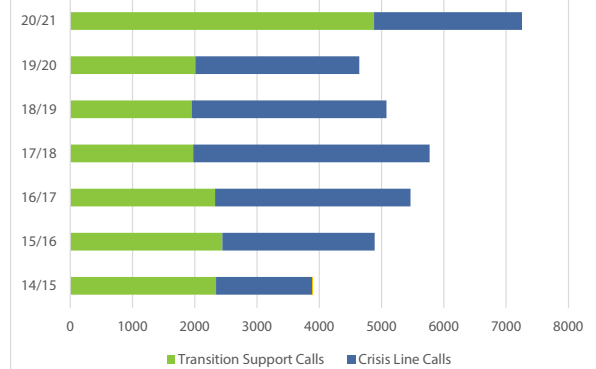
Since 2013, the START (Support Team for Abuse Response Today) Service Hub has provided a weekly opportunity for women navigating the Family Court system to access a range of services from a number of community partners in the service provider network.

With Family Courts and YWCA office locations closed due to the pandemic throughout the 2020/21 reporting period, we met with women in need of one-on-one support, referrals, and safety planning by phone, text, and secure online meeting platforms.

Though the pandemic forced the Courts to close, it didn't close down gender-based violence. Our Family Court Support team provided more direct supports to more women than ever before during the 2020/21 year.

With updated equipment and secure online technology we ensured that women were not alone.

Support & Crisis Calls 2014/15-2020/21



Family Court Support 2014/15-2020/21

